



SERVICES PORTFOLIO





Arrival Lifts Limited are family orientated, independently run, providing a full list of services 24/7.

With 40 years plus in-house experience and engineers who work daily on multiple lift brands, we have a loyal customer base which continues to grow. Our office premises holds spares for all types of lifts. Our dedicated office team are here to deal with your everyday needs within hours.

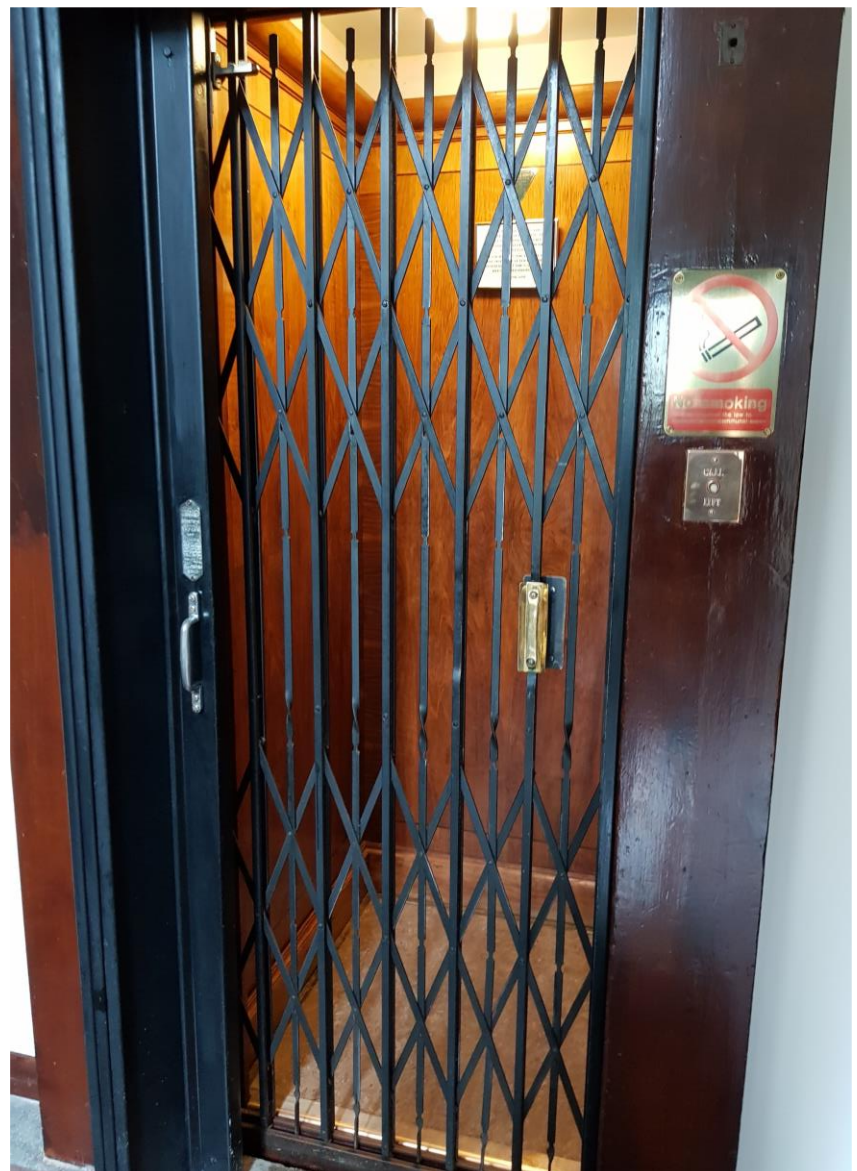
Our growing aim is simple – to make our clients feel a number 1 priority at a budget which cuts our rivals.

Currently, we maintain lifts in London and all surrounding areas – from Bognor Regis to Milton Keynes and Luton and beyond. Our list of clientele includes business premises, hotels, entertainment premises, nursing homes, and gyms.

We have engineers operating in different areas to cut down on response times; both on foot and with vehicles.

Our engineers use real time reporting on their mobile phones to send data to our dedicated office team, who can turn around any issues in a swift and efficient manner, whether this is organising the nearest engineer for an initial visit or a fast turnaround for a failed component on a return visit.

All photos seen here are lifts we currently maintain.



Our Services

- Knowledge of Passenger, Goods, Platform, Disabled, Stairlift and Dumbwaiter Lifts
- 24/7 services all year round
- Fast response and turnaround times
- Priority Emergency Response in entrapment scenarios
- Planned Preventative Maintenance
- Lift Breakdown Callouts
- Follow up repairs
- Insurance Remedials
- Modernisations
- New lifts
- Car interior refurbishments
- Health & Safety Requirements
- DDA Requirements
- Supplementary Tests in accordance with SAFed Guidelines
- Free Initial Survey Attendances
- Emergency release training for clientele
- Contract types to suit needs and budgets
- Contract management and assessment, along with reporting and recommendations
- In-house monitoring for out of hours assistance from staff who are familiar with the site



Lift Maintenance and Contracts

We can set up a planned preventative maintenance schedule with you that will include a frequency of visits per annum based on the age, everyday use, and type of lift you have. We have different levels of contracts to suit your budgets and requirements.

Our aim is to provide you with a smooth, safe, and reliable lift; and overly help extend its operating lifespan and maintain its existing components.

We can pre-arrange each visit to enable warning to regular users and minimize disruptions to everyday business. Our engineers have set routes to accommodate knowledge of premises and service patterns, and a contracts manager will oversee all facets of the contract to ensure customer satisfaction and understanding is kept at the forefront.

Callouts and Repairs

Contracts will include breakdown attendance in the fastest possible attendance times. Our engineers are able to work on and diagnose issues with many types of lift makes and models. Engineers carry universal parts on board in order to carry out an immediate repair on site to enable no disruption to services; and more specialist parts are either stocked at our offices or can be ordered up from our extensive range of suppliers within days to enable a speedy turnaround.

Insurance and Health and Safety Works

Our services include looking at any Insurance Remedials presented to us. We will complete any contractual work and liaise with the client for any projected costs towards upgrade works connected with health and safety requirements.

Lift Modernisation and Car Refurbishments

Our team have refurbished many lifts over the years, which is a more cost-effective solution with less down time when presented with a failed or worn-down component on a lift that is regarded as obsolete or at the end of its operational lifespan.

Instead of having to rip out the package as a whole and install a new lift in its place, we can simply upgrade to more current components that are proven to work and communicate with existing parts. This could include a replacement controller, main motor or hydraulic power unit, or a door gear controller. Whether it's on a lift we have on contract or an inquiry, we can measure up and present to you the best options in this regard. The most recent controller we use has a track record of almost non-existent faults or breakdowns.

As part of the programme or organised phases of works over-time to conserve budgets, we can also look at updating the interior look of the lift and the cat and landing push buttons and indicators. We liaise with our specialists and can present and discuss aesthetic options that are simply limitless.

New Lift Installations

Whether the situation is a new build to include a brand-new lift or a major refurbishment to remove an aged system for complete replacement, we can also assess your requirements and present you with solutions and options to consider.

We continue to monitor the market and offer the most reliable and cost-effective packages – from single system lifts to multiple, traction or hydraulic, or the very popular MRL (motor room less) lift packages in which the controller and motor are built within the installation where space is a premium.

Lift interior finishes can be presented to suit the type of premises and impression you want to give. Full testing to EN81 requirements, CE Marking, and DDA requirements are included, with documentation to support.

Maintenance Options

Our maintenance options fall into 2 categories; standard and comprehensive. Based on our initial survey, we can recommend based on the type of lift, age, and daily use-age the amount of recommended maintenance visits per annum to include in the contract.

Standard type is a more economic option in which the lift has a low to medium daily use such as residential or quieter office blocks. The contract will include the maintenance package and reporting only.

Comprehensive type is for medium to high daily use such as in busy offices or larger premises. We would include in the contract breakdown calls relating to general use, and replacement of smaller mechanical and electrical components as part of the package, as well as maintenance and reporting.

Our Clients

A selection of our prestigious clientele :-



LEE BARON



Testimonials

'thanks for the good response to the emergency call from Kingston Block Lift yesterday afternoon' – following an entrapment scenario during BT works on site

'thank you for getting this sorted so quickly..' – following a major hydraulic fault on a block and subsequent repair.

Our Contact Details

43 Stanley Road, Carshalton, Surrey, SM5 4LE

Tel : 0208-544-4888

E : enquiries@arrivallifts.com

Web : www.arrival-lifts.co.uk LinkedIn : www.linkedin.com/company/arrival-lifts-limited